

IMPORTANT SAFETY RECALL

S69 / NHTSA 16V-667

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxx).

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

FCA has decided that certain 2015 and 2016 model year Fiat 500 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number: 110 Tire Selection and Rims for Motor Vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

The problem is	The tire placard on your vehicle may have been printed with the incorrect spare tire inflation pressure. The incorrect spare tire inflation pressure (46 psi) exceeds the maximum permissible pressure listed on the sidewall of the tire (41 psi). This can result in the spare tire being overinflated and failing while in use, increasing the risk of a crash.
What you must do	We ask that you apply the enclosed Tire Placard Overlay so that it <u>covers</u> the Spare Tire section of the Tire and Loading Information Placard as described on the reverse side of this letter.
	If you prefer not to install the Tire Placard Overlay yourself, simply contact your FIAT studio to schedule a service appointment. Tire Placard Overlay installation will only take a few minutes. However, additional time may be necessary depending on service schedules. This service will be provided free of charge. Please bring the enclosed <u>Tire Placard Overlay</u> and this letter with you to your FIAT studio.

If you need help... If you have questions or concerns which your FIAT studio is unable to resolve, please contact the FIAT Information Center at 1-888-242-6342.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to **fcarecalls.com**.

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, **P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement**. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to **safercar.gov**.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations FCA US LLC

<u>Note to lessors receiving this recall:</u> Federal regulation requires that you forward this recall notice to the lessee within 10 days.

<u>Tire Placard Overlay Installation Instructions</u>

- 1. Open the driver side front door.
- 2. Locate the tire and loading information placard on the driver side B-pillar as shown in (Figure 1).
- 3. Clean the surface of the tire and loading information placard with alcohol, glass cleaner or equivalent and a soft cloth.
- 4. Remove the tire placard overlay from its paper backing and carefully apply it over the spare tire section of the tire and loading information placard as shown in (Figure 1).
- 5. Firmly press and smooth the tire placard overlay to the surface of the tire and loading information placard to ensure good adhesion.
- 6. Close the driver side front door.

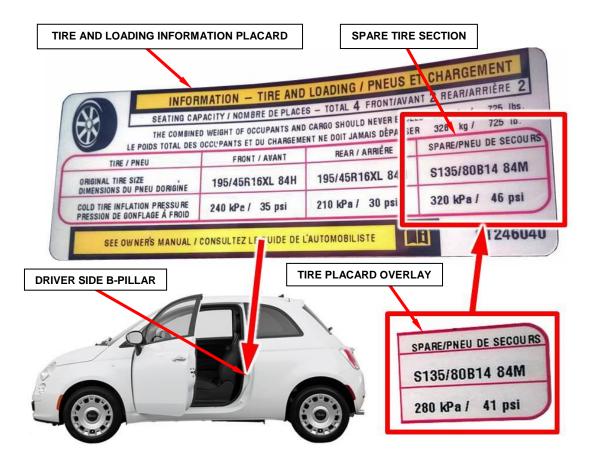


Figure 1 – Install Tire and Loading Information Placard Overlay