

Daimler Trucks North America LLC

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone
503.745.9009 Fax

March 2017

FL724A-Q

NHTSA #16V-666 (Non-School Buses)

NHTSA #16V-664 (School Buses)

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s)

Subject: ICU3S Instrument Cluster Hydraulic Brake Telltale

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division and its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a non-compliance with Federal Motor Vehicle Safety Standards (FMVSS) exists on specific Freightliner Business Class M2 vehicles and Freightliner Custom Chassis S2 shuttle bus and B2 (Thomas Built Buses C2 Saf-T-Liner) school bus chassis manufactured March 3, 2015, through September 8, 2016.

On certain hydraulic braked vehicles with ICU3s instrument clusters, the telltale for a brake malfunction says "PARK" instead of "BRAKE," as required by FMVSS 101 (Controls and Displays) and FMVSS 105 (Hydraulic and Electric Brake Systems). If "PARK" is illuminated instead of "BRAKE," the driver may not be aware there is a brake malfunction that could lead to a reduction or loss of braking, resulting in a possible vehicle crash.

The instrument clusters will be inspected and replaced with clusters displaying the correct warning as needed.

IMPORTANT: Advance arrangements are required for school/shuttle buses, as the new instrument clusters are individually programmed for each vehicle. Advance arrangements are recommended for trucks to be sure that the appropriate new instrument cluster is available when you arrive to have the recall performed.

This is the second notice regarding this issue. The repair is now available. Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com / Contact Us / Find a Dealer. The Recall will take up to an hour and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357 after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1220 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.