



American Honda Motor Co., Inc.
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NHTSA Recall 16V-661

IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

Dear NSS300/A Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2014-2015 model year NSS300/A scooters. The fuel pump inlet cover (made of resin) may swell and interfere with the rotation of the fuel pump impeller, causing the fuel pump to stop working.

In 2014 you may have received notice of NHTSA recall 14V-672 and may have had your vehicle repaired. Honda has determined that a different component within the fuel pump assembly (not the same as the previous recall), may also have a potential issue. If you are receiving this letter, the recall still applies to your motorcycle and this new recall must be performed.

SAFETY CONSEQUENCE

If the impeller is unable to rotate properly, it may cause the engine to not start or stall while riding. An engine stall while riding increases the risk of a crash.

EMISSIONS COMPLIANCE

The fuel pump is an emissions-related part, and therefore, this recall must also comply with emissions regulations.

WHAT WILL HONDA DO?

The fuel pump assembly will be replaced, free of charge.

WHAT SHOULD YOU DO?

Please contact any authorized Honda motorcycle dealer about parts availability and to schedule an appointment to have your scooter's fuel pump replaced, **at no cost to you**.

Replacing your fuel pump will take approximately 1.0 hour to complete; however, please ask your dealer for the specific time your scooter will need to be at the dealership.

For assistance locating a Honda motorcycle dealer, you may call Honda Motorcycle Customer Support at: 1-866-784-1870 or use the "find a dealer" option on www.powersports.honda.com

CALIFORNIA OWNERS ONLY

The DMV will not renew your registration until this emissions recall has been completed. After completing the repair procedure, your dealer will give you a *Vehicle Emission Recall – Proof of Correction* certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

EMISSIONS WARRANTY

In order to ensure your full protection under the Honda Emissions Warranty provisions, it is recommended that you have your vehicle repaired as soon as possible. Failure to do so could be determined as lack of proper maintenance.

CHECK YOUR MOTORCYCLE FOR OPEN RECALLS

To check your motorcycle's eligibility for repair under this or any recall, please access the **Honda Recall Lookup** tool at www.powersports.honda.com/recalls.aspx and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this recall notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this scooter. If this is not the case, or if any of the information is incorrect, please complete, sign and return the Information Change Card and we will update our records. If you are a lessor of this scooter, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda motorcycle dealer. Should you need additional assistance, you may contact Honda Motorcycle Customer Support at 1-866-784-1870.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your scooter, free of charge, within a reasonable period of time (within 60 days from the date you first contacted the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

WHAT TO DO IF YOU ALREADY HAD YOUR MOTORCYCLE REPAIRED FOR THIS ISSUE

If you previously paid to have the fuel pump replaced due to this condition, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Motorcycle Division

Campaign #KC3 / Service Bulletin: NSS300 #1