



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Tucson Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Hyundai Tucson vehicles equipped with a Dual Clutch Transmission (DCT) produced beginning on May 20, 2015 through May 31, 2016. Our records indicate that your vehicle is equipped with a DCT and falls within this production date range.

What is the problem?

- In higher ambient temperatures and specific operating conditions, the transmission clutch application logic can result in a delayed engagement when accelerating from a stop. If the accelerator pedal is steadily depressed for approximately 1.5 to 2 seconds, the vehicle will begin to accelerate and normal driving is resumed. However, if the accelerator pedal is repeatedly cycled, the vehicle will not accelerate. Inability to move the vehicle in traffic may increase the risk of a crash.

What will Hyundai do?

- Your Hyundai dealer will reprogram the Transmission Control Module. This procedure will be performed at no charge to you. The actual time required to perform the procedure should be less than 1 hour, however your vehicle may be needed longer; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

This is an important Safety Recall

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign149

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of certain Model Year 2016 Hyundai Tucson vehicles equipped with a Dual Clutch Transmission produced beginning on May 20, 2015 through May 31, 2016 who paid to have the recall condition remedied prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai, and submit your request for reimbursement electronically, please visit:

www.HyundaiUSA.com/Campaign149

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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