



# IMPORTANT RECALL This notice applies to your vehicle, SAL

December 12, 2016

RE: Safety Recall P091: 9-Speed Gear Box Harness Crimp

Vehicle Affected: Discovery Sport - Model Year 2015 Range Rover Evoque - Model Year 2014-2015

## Department of Transportation National Highway Traffic Safety Administration (NHTSA) Recall Number: 16V-614

## **Dear Land Rover Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety *Act.* Land Rover North America has decided that a defect relating to motor vehicle safety exists in certain 2015 model year Discovery Sport and 2014-2015 model year Range Rover Evoque vehicles.

Your vehicle is included in this Safety Recall.

You may have previously received a letter regarding this Recall, advising you of our need to complete development of the necessary software to rectify your vehicle. That development is now complete and repairs may commence.

#### What is the concern?

A concern has been identified with insufficient crimps in a transmission wiring harness. This may cause the vehicle to shift into neutral while driving, resulting in an unexpected loss of motive power which may lead to increase risk of a crash.

#### What will Land Rover North America and your Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles noted above. An authorized Land Rover retailer who will inspect the automatic transmission calibration and, if required, update the transmission control module software to initiate a "limp home" mode where this condition is detected.

There will be no charge for this repair.

# What should you do?

Please contact your authorized Land Rover retailer to make an appointment to have the transmission control module software update applied to your vehicle.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

# Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card.

# What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Land Rover retailer, please contact the Land Rover Customer Relationship Centre at **800-637-6837**, **Option 9**.

You can also contact Land Rover North America by email: Visit the website http://www.landroverusa.com, select 'Contact Us' and send an email from the 'Email Land Rover' link.

#### If you have the need to contact Land Rover North America by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430-2327

# If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to **http://www.safercar.gov** to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence Land Rover North America, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this Recall.

Sincerely,

Eben

Peter Pochapsky Customer Experience Centre Manager