





IMPORTANT SAFETY RECALL

2009-2010 Mazda6 Sophisticated Air Bag Sensor (SAS) Unit Concern Safety Recall 9816H NHTSA Campaign No. 16V-594

May 2017

This notice applies to your vehicle: VIN _____

Dear Mazda Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

In October 2016 you received a notice regarding Safety Recall 9816H, 2009-2010 Mazda6 Sophisticated Air Bag Sensor (SAS) Unit Concern, and that Mazda would notify you when parts become available to perform the repair.

We are pleased to inform you that service parts are now available to complete the repair of your vehicle.

What is the problem?

On certain 2009-2010 Mazda6 vehicles, an internal component inside the sophisticated air bag sensor (SAS) unit may be susceptible to corrosion. If the unit fails, the air bag warning light will illuminate to alert the driver of the failure. Continued driving in this condition could prevent the air bags from deploying in a crash necessitating air bag deployment, increasing the risk of injury.

What will Mazda do?

Your Mazda dealer will replace the SAS unit with a new, improved part.

The repair will be performed at no cost to you.

The repair should take less than an hour to complete; however, your Mazda dealer may need your vehicle for a longer period of time.

Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.



What should you do?

Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.

Please make an appointment with any authorized Mazda dealer to have the SAS unit **as soon as possible**. You can bring this notice to the dealer but it is not required.

TO SCHEDULE THIS IMPORTANT RECALL REPAIR:

- Make a dealer appointment online at <u>www.MazdaRecallInfo.com</u>
- Or contact your Mazda dealer by phone

To locate your closest Mazda dealer, go to www.MazdaRecallInfo.com or call our Customer Experience Center toll free at (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this recall, visit our website www.MazdaRecallInfo.com, or contact our Customer Experience Center at (800) 222-5500, select option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

Mazda North American Operations

