



TADANO

TADANO AMERICA CORPORATION
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TAC-CSD 16-057
30th of August 2016
Recall ID No.: 16V592

AIR HOSE ON ALL PRODUCTION MODELS

Dear Customer,

This notification is sent to you in accordance with the requirements of National Traffic and Motor Vehicle Safety Act.

TADANO has decided that a defect which relates to motor vehicle safety may exist on certain cranes produced in model year 2014 to 2015. There is a possibility that loss of mobility or decrease of service brake performance while driving on the road, increasing the risk of a crash. Failure occurs in air hose loses connection.

We believe that you currently have or have previously owned one of these units. For this reason, we ask that you arrange for your dealer to correct your vehicle without delay. The service and required parts will be provided free of charge.

To correct this condition, your dealer will check suspect connections to verify they are assembled properly and securely. Properly fixed air hoses will not pull apart when pulled by hand.

The work will take about 1 hour per one person to complete. To obtain this free service, contact our service department at 1-281-869-0030 for correction. If you no longer own this vehicle, please inform us of this when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact our service department at 1-281-869-0030.

We regret any inconvenience that this action any cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your patience and support in helping us to keep you safe.

Sincerely Yours,

Tony Trosclair
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