



**Outdoors RV Manufacturing Rick Ewing - Service Manager**  
62582 Pierce Road \* PO Box 1047 \* La Grande OR 97850  
541-962-1866 \* Fax: 541-962-1894  
www.outdoorsrvmf.com \* rick.ewing@outdoorsrvmf.com

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle Vehicle Identification Number:

August 26, 2016

Subject: Outdoors RV Safety Recall 2015-001; NHTSA Campaign No 16V587

Dear Customer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Outdoors RV Manufacturing (ORV) has decided to recall certain 2015, 2016 and 2017 Glacier Peak fifth wheel trailers. On the vehicles subject to this recall, ORV has determined that the pin box is flexing causing metal fatigue which may cause the pin box to lose contact between the fifth-wheel trailer and the tow vehicle. If the fifth wheel and tow vehicle lose contact, it can cause them to separate, increasing the risk of a crash.

The remedy for this potential defect is to contact the ORV Warranty and Service Department directly to make arrangements to have your unit brought to the ORV Plant in La Grande, Oregon to have the pin box properly secured and the chassis to be reinforced so as to eliminate the risk of the pin box losing contact with the tow vehicle. This will be of no labor or material cost to you. The estimated time for the repair is eight hours.

You may contact the ORV Warranty and Service Department by email at rick.ewing@outdoorsrvmf.com, by fax at 541-962-1894 or by phone at 541-962-1866 extension 222. Please have this letter and your VIN # available for prompt service.

If, after contacting Outdoors RV Manufacturing, you are still having problems getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, SW, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this letter finds you and you have sold the unit in question, please respond by notifying Outdoors RV of who the buyer was along with any and all contact information for the buyer.

Once the your unit has been successfully inspected and/or repaired, please fill out the included confirmation sheet and return or mail it back to Outdoors RV Manufacturing in the supplied Self Addressed Stamped Envelope.

Your safety and satisfaction is important to us and we regret any inconvenience this may cause you.

Respectfully,

Rick Ewing



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To Outdoors RV Manufacturing,

I am confirming that I have received Outdoors RV Manufacturing's Notice of Safety Recall requesting I contact ORV to schedule an immediate inspection and repair to my pin box and reinforce elements of my chassis.

\*please fill in the blanks provided:

Customer Name (please print): \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Contact phone# \_\_\_\_\_ Email (optional) \_\_\_\_\_

Year \_\_\_\_\_ Make \_\_\_\_\_

Model \_\_\_\_\_ Vin# \_\_\_\_\_

This portion to be filled out at ORV by a member of the ORV Inspection & Repair Crew in La Grande, Oregon.

Technician Name (printed): \_\_\_\_\_

Technician Signature: \_\_\_\_\_

By signing and returning this document I am confirming that my RV has had the pin box properly inspected and secured as well as having key structural components of the chassis upgraded to 7 gauge steel and reinforcement gussets added.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_