

**IMPORTANT SAFETY RECALL**  
This notice applies to the VIN identified  
in the address section printed below.



**Subaru of America, Inc.**  
Subaru Plaza  
P.O. Box 6000  
Cherry Hill, NJ 08034-6000  
800-782-2783  
www.subaru.com

**Subaru Recall Campaign WTE-66**  
**NHTSA Recall No. 16V576**  
**August 2016**

**Dear Subaru Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that a defect, which relates to motor vehicle safety, exists in certain 2017 model year Outback vehicles.

You received this notice because our records indicate that you currently own one of these vehicles.

**DESCRIPTION OF THE SAFETY RISK**

The attaching bolts for the left and right front brake calipers, wheel hubs and right stabilizer clamp on affected vehicles may not have been sufficiently tightened during production. Should any of the front brake caliper, wheel hub or stabilizer clamp attaching bolts loosen or detach, the related components would also become loose and could possibly detach. If this were to happen, the vehicle may become unstable and/or no longer provide sufficient braking capability, which could result in a crash.

**WHAT YOU SHOULD DO**

**You should immediately contact your Subaru retailer (dealer) for an appointment to have this recall repair performed.**

If you prefer to make alternative arrangements for having your vehicle towed to your retailer, you may contact the Subaru Roadside Assistance Program at 1-800-261-2155.

Both the repairs and the towing will be at no cost to you.

**PRECAUTIONS YOU SHOULD TAKE**

If you hear a rattle or clunking sound coming from the front wheel area, especially when braking, carefully pull your vehicle off to the side of the road, park in a safe area and contact Subaru Roadside Assistance (1-800-261-2155) to arrange to have your car towed to your Subaru retailer. Do not drive the vehicle.

**REPAIR**

The repair procedure will involve checking the front brake calipers, wheel hubs and stabilizer clamp attaching bolts for proper torque and tightening the bolts to the specified torque if necessary. Under certain conditions, bolts may be replaced. The inspection and possible replacement will be performed at no cost to you.

**HOW LONG WILL THE REPAIR TAKE?**

The time to inspect and tighten the affected bolts is approximately 45 minutes and could be up to 1 hour if it is determined that any bolts require replacement. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment. Please present this letter to your Subaru retailer at the time this repair procedure is performed.

**CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?**

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us. Or if you prefer to update this information online, please go to [www.subaru.com](http://www.subaru.com), select 'Customer Support,' then select 'Address Update' or 'Ownership Update' from the drop down menu.

**IF YOU NEED FURTHER ASSISTANCE:**

To locate the nearest Subaru retailer, you can access our website at [www.subaru.com](http://www.subaru.com) and select 'Find a Retailer.'

If you need additional assistance, please contact us directly:

- By e-mail: [www.subaru.com](http://www.subaru.com), Customer Support and select "Contact Us"
  
- By telephone: 1-800-SUBARU3 (1-800-782-2783)
  - Monday through Thursday between 7:30 a.m. and 8:00 p.m. ET
  - Friday between 10:30 a.m. and 5:00 p.m. ET
  - Saturday between 9:00 a.m. and 3:30 p.m. ET
  
- By U.S. Postal mail:  
Subaru of America, Inc.  
Attn: Customer-Retailer Services Department  
P.O. Box 6000  
Cherry Hill, NJ 08034-6000

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if you believe the Subaru retailer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely,  
Subaru of America, Inc.

*A subsidiary of Fuji Heavy Industries Ltd.*

Notice to Lessors

*Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)*