



**Hyundai Motor America**  
 10550 Talbert Avenue  
 P.O. Box 20839  
 Fountain Valley, CA 92728-9937

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Genesis Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 Hyundai Genesis sedan vehicles equipped with the 7 inch TFT-LCD (Thin Film Transistor LCD) type cluster produced beginning on 02/01/2015 through 05/20/2015. Our records indicate that your vehicle falls within this production date range.

## What is the problem?

- The affected vehicles may exhibit one or more of the following symptoms:
  - All warning lights illuminating
  - Speedometer intermittently reading inaccurately
  - No cluster illumination
  - Turn signal indicators not illuminating when turn signals are activated
  - Momentarily inoperative instrument cluster.

Other symptoms can occur including malfunctions of the tachometer and odometer. Incorrect (or loss of) readings, messages, and warning lights displayed by the instrument cluster could increase the risk of a crash.

## What will Hyundai do?

- Your Hyundai dealer will reprogram the instrument cluster with updated software. This procedure will be performed at no charge to you. The actual time required to perform the procedure should be less than 1 hour, however your vehicle may be needed longer; therefore, we recommend scheduling a service appointment to minimize inconvenience.

## What should you do?

This is an important Safety Recall

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

[www.HyundaiUSA.com/Campaign147](http://www.HyundaiUSA.com/Campaign147)

## What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

## Reimbursement Notification

- Hyundai has a program for reimbursing owners of certain Model Year 2015 Hyundai Genesis sedan vehicles equipped with the 7 inch TFT-LCD (Thin Film Transistor LCD) type cluster produced beginning on 02/01/2015 through 05/20/2015 who paid to have the recall condition remedied prior to receiving this recall notification letter. To obtain information

about reimbursement from Hyundai, and submit your request for reimbursement electronically, please visit:

[www.HyundaiUSA.com/Campaign147](http://www.HyundaiUSA.com/Campaign147)

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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