



101 East Seneca – PO Box 287 – Bancroft, IA 50517
Phone: 866-415-3285 Fax: 515-885-2592

IMPORTANT SAFETY RECALL

This notice applies to your vehicle
VIN#

August 16, 2016

Subject: Recall Notice – R000002

Dear Trailer Owners

This recall notice has been sent to inform you of potential missing weld on the 5410T trailer tongue in accordance with the requirements of the National Highway Traffic Safety Administration (NHTSA).

Aluma has decided that the missing weld may contribute to a failure of the tongue weldment for trailer models 5410T and 5410 WD manufactured from January 1, 2011 thru June 1, 2015. The affected trailers may have missing welds that could possibly break loose making the trailer inoperable. If the welds that are missing causing the tongue weldment to break lose, causing the trailer to become inoperable, increasing the risk of a crash.

You are receiving this letter because our records indicate that you have purchased one or more of these trailers. A recall notice R000002 has been created with retrofit instructions and dealers have been notified to support you in correcting this problem. Aluma will provide at no charge retrofit parts and it will take 1 hour of labor for trailer modifications.

Please contact your dealer or Aluma at 886-415-3285 between office hours of 8:00 am to 5:00 PM CST to assist you in making arrangements or to answer any questions.

If you no longer own this trailer, please contact Aluma to provide the new owner information. Aluma will then contact the new owner.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

If you have already paid to have your trailer repaired to correct the aforementioned conditions, you may be eligible for reimbursement of the charges you paid for that repair. To learn more about what you need to do to obtain reimbursement or if you have any other questions or concerns, please contact Aluma Trailer Customer Service Department at 886-415-3285 between office hours of 8:00 am to 5:00 pm CST:

Quality Built In



101 East Seneca – PO Box 287 – Bancroft, IA 50517
Phone: 866-415-3285 Fax: 515-885-2592

If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Aluma remains committed to the safety and quality of our products. Please accept our apology for any inconveniences that this may have caused you.

Sincerely,

Jim Teeter and Jim Wood
Aluma KLM

Quality Built In