



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 16V-571
Safety Advisory: RC000121
September 1, 2016

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that certain TMC motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 302; Flammability of Interior Materials. Shower Enclosures America (SEA) notified TMC that their shower doors do not meet the requirements of FMVSS 302. SEA was issued recall 16E-XXX by the National Highway and Safety Administration (NHTSA) to remedy this defect. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that certain TMC motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 302; Flammability of Interior Materials. The interior shower door in the motorhome does not meet the flammability requirements of FMVSS 302. In the event of a fire, the shower door could burn faster than permitted by FMVSS 302 resulting in reduced time for an occupant to exit the vehicle. This could result in death or serious injury.

***What we
will do***

TMC has contacted its dealers and has instructed them on how to replace your shower door. This will be done for you, the owner free of charge. The remedy should take approximately 15 minutes to complete.

***What we need
you to do***

You should contact your authorized TMC dealer to schedule an appointment to have your shower door replaced. If you have questions concerning this recall or if you need any assistance, please contact the TMC Warranty/Service Department at 877-855-2867.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

James Crosley
Director of Customer Service
cc: National Highway Traffic Safety Administration (NHTSA)

