



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

August 2016

IMPORTANT SAFETY RECALL

**This Notice Applies To Your Recreational Vehicle VIN
NHTSA Recall Campaign # 16V-568**

Dear Valued Jayco Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain Model Year 2013-2017 Redhawk Class C motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 302; Flammability of Interior Materials. Shower Enclosures America (SEA) notified Jayco that their flexible PVC shower doors do not meet the requirements of FMVSS 302 and have filed a recall with the National Highway and Safety Administration (NHTSA) to remedy.

In the event of a fire, the shower door could burn faster than allowed by FMVSS 302 resulting in reduced time for an occupant to exit the motorhome which could result in death or serious injury.

The recall remedy is to replace the shower door at no cost to you and will take approximately 15 minutes.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-517-9137 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety is important to us.

Sincerely,
Jayco Motorized Division