



August 2016

## IMPORTANT SAFETY RECALL

**NHTSA Recall #16V-546**

**Pierce Recall #274B275**

Dear Pierce Vehicle Owner:

Ref: Pierce Job# << Product Number>>

VIN: <<VIN>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce has decided that a defect which relates to motor vehicles exists in certain fire apparatus models built on Freightliner chassis, manufactured between 2014 and 2016 that may contain a defect that impacts vehicle safety.

### **! I M P O R T A N T !**

- Your Pierce Vehicle is being recalled.
- You should contact your Pierce dealership service representative or the Pierce service group at 888-Y-PIERCE (888-974-3723) to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

**Why is a recall being conducted?**

Pierce has determined certain pumper and tanker apparatus produced in Florida, utilizing Freightliner chassis with extended bumpers may have been produced without a side marker lamp as required for vehicles 30 feet or longer. The lack of side marker lamp may reduce vehicle visibility to other drivers, which may result in a crash. This is in nonconformance to Federal Motor Vehicle Safety Standards for Vehicle Lighting.

**What are we doing about the problem?**

Pierce will inspect the vehicle to determine if side marker lights are missing. If your vehicle is found to be missing the required lighting, Pierce will install the lights to meet the required safety standard. At no cost to the customer. This repair will require 2-4 hours to complete.

- What should you do?**
- Contact your dealer to schedule a service appointment to have the required components installed. Pierce anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
  - If you have any questions or require further assistance, contact Pierce at 1-888-Y-PIERCE (1-888-974-3723).

**What if you no longer own this vehicle?** If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to assist us in updating our records.

**Who should you contact if you have further questions or concerns?** If you have further questions, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to allow us to assist you.

If you have already paid to have your vehicle corrected for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 888-Y-PIERCE (888-974-3723) and indicate you have a service and technical question.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.