



903 SOUTH MAIN STREET • P.O. Box 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

August 2016

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle
NHTSA Recall Campaign 16V-538

Dear Valued Starcraft Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that certain Model Year 2016-2017 AR-ONE Maxx travel trailers and fifth wheels manufactured with the ***Extreme Package Option*** fail to conform to Federal Motor Vehicle Safety Standard number 120 "Tire selection and rims and motor home/ recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds)" Effected units were manufactured May 4, 2015 through June 27, 2016. The Federal Id label and Tire Label incorrectly note the tire size as ST225/75R15D or ST205/75R14C when the correct tire size on the trailer is "**LT235/75R 15C**". Incorrect tire size could lead to excessive wear and may cause instability in towing of the trailer which could contribute to vehicle crash causing personal injury or property damage.

The remedy is replacement of the current Federal Id Label and Tire Label with the correct label showing tire size as "**LT235/75R15C**". The corrected labels are included with this notification. You may replace the labels or you can take to your Starcraft Dealer to perform this recall at no charge to you. If you choose to perform this recall, please follow the included instructions and complete and submit the Recall Rely Form provided with this notification. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft



Recall Reply Form

Jayco Corp Engineering /Regulatory Compliance
903 South Main Street P.O. Box 460 Middlebury IN 46540

Recall Number 16V538 2016-384

Vin:

Name

Address

City, State, Zip

Home Phone#: _____ Work Phone#: _____

Please complete the appropriate information below and return this form.

I place the corrected label/s on my recreational vehicle, per Recall 16V-538 2016-384 Instructions enclosed with my notification letter. Please record as Recall Remedy completed.

I no longer own the vehicle: Sold or Traded to: _____ Date: _____

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

I do not possess the vehicle for the following reason:

Destroyed/Totaled Stolen Exported

Signature: _____

Current Owner Signature

Date: _____

Please return this form in the enclosed postage paid envelope or email to recalls@jayco.com with **RECALL SWAY COMMAND** in the enclosed envelope.

Thank you.