IMPORTANT SAFETY RECALL

August 25, 2016

[redacted]
Attention: [redacted]
[redacted]
[redacted]

Re: Saftey Defect Notice –
16V534 NHTSA Campaign Number
This notice applies to your vehicle (VIN# [redacted])

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ferrara Fire Apparatus, Inc. has decided that a defect which relates to motor vehicle safety exists in certain MY 2014-2016 Igniter fire trucks manufactured January 1, 2014, to May 2, 2016 equipped with certain Class 1 ES-KEY power control modules manufactured by Hale Products. Some of these parts were distributed by Hale to Ferrara Fire Apparatus, Inc. Hale records indicate that Ferrara Fire Apparatus may have provided an apparatus containing one of the suspect Supernode parts. The purpose of this letter is to notify you of our plan for addressing this defect.

What is the Issue?
Hale has learned that The Supernode output overcurrent protection normally acts as a fuse or circuit breaker within the system. In the event of a short-circuit in a non-Hale Products component, the output overcurrent protection in the Supernode utility flash feature may not perform as expected. Hale has notified NHTSA of this condition. Ferrara Fire rarely utilizes the Supernode Utility Flash feature which limits the quantity of recall vehicles to two (2). This recall notice applies to Supernode Model (PDM HDPDM SN SNII) which has been identified as being purchased from Hale by Ferrara Fire Apparatus.

What are the Risks to Motor Vehicle Safety?
If the Ferrara Fire supplied wiring is compromised in a way that leads to a short circuit on an output that uses the utility flasher, it is possible to overheat the wiring, causing damage to the wiring and potentially affect circuits of other vehicle systems, thereby increasing the risk of a crash. A short circuit may also increase the risk of a fire.

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