



IMPORTANT SAFETY RECALL

August 2016

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2016 model year Chevrolet Malibu Hybrid vehicles equipped with a manual service disconnect (MSD). As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall 51230.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

The high-voltage shut-off switch in your vehicle may not have been installed properly. This shut-off switch is commonly known as the manual service disconnect ("MSD") and is designed to shut off high-voltage power before servicing the vehicle. The MSD in your vehicle may not be fully locked in place and could become loose and disconnect while driving, which would cut off all high-voltage power to the vehicle. The loss of high-voltage power to your vehicle would cut propulsion energy and effectively stall the vehicle, which could affect your ability to control the vehicle and could increase the risk of a crash.

What will we do?

Your GM dealer will inspect the MSD and, if necessary, seat the connector properly. Your dealer will also reprogram the diagnostic monitor with an updated calibration to enable it to detect if the high voltage interlock loop (HVIL) is complete. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 50 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 16V521.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety