



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 16V-492
Safety Advisory: RC000120
August 1, 2016

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a defect which relates to motor vehicle safety exists in certain Outlaw model motorhomes. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that certain TMC Outlaw model motorhomes subject to this recall do not have the required warning label adjacent to the auxiliary fuel filling station onboard the motorhome. The label identifies the danger of the fuel filling station and warns that no smoking should be permitted in the area around the fuel filling station. Smoking could ignite flammable vapors that may be present and result in a fire or explosion.

***What we will
do and what
we need you
to do***

TMC has enclosed the required label with this letter for placement on your motorhome. Instructions on how and where to install the label have also been provided. We ask that you complete this label installation as soon as possible. Once you have completed this installation, please contact the **TMC Warranty/Service Department** by phone at 1-877-855-2867 or by e-mail at warrantysupport@tmcrv.com to inform us that the recall has been completed. If you have any issues in completing this recall on your own, please contact your selling dealer and they can install the label for you. This will be done at no cost to you the owner. The remedy should take approximately 5 minutes to perform.

If you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, or by phone at 877-855-2867.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

James Crosley
Director of Customer Service
cc: National Highway Traffic Safety Administration (NHTSA)

