




*****AUTO**SCH 3-DIGIT 334 P1 C1 ##



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 

July 18, 2016

Harley-Davidson Recall No. 0169

NHTSA Recall No. 16V-471

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in the hydraulic clutch system with black master cylinders on certain model year 2016 Touring and Softail model motorcycles (FLHTCU, FLHTCUL, FLHTK, FLHTKL, FLHTP, FLHX, FLHXS, FLTRX, FLTRXS, FLTRU, FLHXSE, FLSS, FLSTFBS, FXSE).

We are notifying you because our records indicate that you have purchased one of the affected motorcycles.

What is the Issue?

If the motorcycle has been parked for an extended period, the hydraulic clutch system with black master cylinder part numbers 36700049B, 36700056B, 36700146 and 36700186 may exhibit a condition in which it may lose the ability to generate enough lift to disengage the clutch. If this condition remains undetected, it could lead to a loss of control of the vehicle when started in gear or first shifted into gear, increasing the risk of a vehicle crash and personal injury.

What Should You Do?

IMPORTANT: Until the recall repair has been performed on your motorcycle, it is important that you evaluate your motorcycle **BEFORE** each ride per the procedure outlined immediately below:

Note: A fully charged battery will provide more accurate results for the following pre-ride test:

1. Ensure that the bike has clear space in front of it.
2. Place the bike in first gear.
3. Turn ignition switch to the on position
4. Place the Run/Off switch in the "Run" position and engage both brakes.
5. Squeeze the clutch lever all the way to the grip and hold.
6. Engage the starter by pushing the start button.

- If the engine bogs down and does not start, your motorcycle IS exhibiting the recall condition and we recommend the motorcycle be transported via truck or trailer to your dealer for the recall repair. If you prefer, you may contact your dealer and make arrangements to have them pick up the motorcycle.
- If the engine starts normally, allow it to warm up momentarily and then gradually release the brakes. If the bike tries to noticeably creep forward as you release the brakes, with the engine running and the clutch lever pulled all the way to the grip, reapply the brakes and place the Run/Off switch in the “Off” position. Your motorcycle IS exhibiting the recall condition and we recommend the motorcycle be transported via truck or trailer to your dealer for the recall repair. If you prefer, you may contact your dealer and make arrangements to have them pick up the motorcycle.
- If the bike does not try to noticeably creep forward with the engine running and the clutch lever pulled all the way to the grip, your motorcycle IS NOT exhibiting the recall condition at the present time. However, you must still have the recall repair performed. Furthermore, you should perform this procedure before each ride until the recall work has been performed.

Please contact your authorized Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your motorcycle repaired. Your dealer will confirm that your motorcycle is covered by this recall. If covered, the dealer will inspect the clutch master cylinder and if necessary, perform the recall repair work using the recall kit provided by Harley-Davidson at no cost to you. The repair will take less than two hours to perform. However, due to the inspection procedure, the dealer will require your motorcycle for a minimum of 24 hours. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.

Recall 0169