



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

JUN 18 2016

Compliance Dept.

IMPORTANT SAFETY RECALL 16505

JULY 2016

Dear IC Bus Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a non-compliance which relates to motor vehicle safety exists in certain Year 2016 and 2017 CE and RE school bus models built 15 June 2015 thru 20 May 2016 with feature code 048SYT, 048UCP, 048UDY, 048UJN, 048USA, 048UYU (roof hatch front) and/or feature code 048SYU, 048UCR, 048UDZ, 048UJP, 048USB, 048UYV (roof hatch rear).

REASON FOR THIS RECALL

Certain school buses may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 217 - Each opening for a required emergency exit shall be outlined around its outside perimeter with a retroreflective tape.

RISK TO MOTOR VEHICLE SAFETY

During low visibility situations, this could hamper emergency personnel to identify and gain access to the emergency roof hatches, possibly increasing the passenger's risk of personal injury or death during an emergency.

DEFECT REMEDY

The repair will involve installation of reflective tape around the border of all emergency roof hatches. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 to 45 minutes to complete, depending on whether your bus has one emergency roof hatch or two.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC