

## IMPORTANT SAFETY RECALL

July 2016

This notice applies to your vehicle, VIN:	

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2016 model year Chevrolet Equinox and GMC Terrain vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims for Motor Vehicles." As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

### IMPORTANT

- Your vehicle is involved in GM safety recall 46600.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

# Why is your vehicle being recalled?

An incorrect certification label may have been affixed to your vehicle. If the certification label is incorrect, the tire/rim size and cold tire pressure information on the certification label may be inaccurate. If you use the incorrect tire/rim size and cold tire pressure information on the certification label, you may use the wrong tire/rim size or improperly inflate the tires, which could affect your ability to control the vehicle in certain situations and could increase the risk of a crash.

#### What will we do?

Your GM dealer will inspect, and if necessary, replace the certification label. This service will be performed for you at **no charge**. Inspection of the certification label is approximately 15 minutes. If it is determined that your label is incorrect, your dealer will order one for you and contact you in approximately two weeks to return to the dealer to have the correct label applied. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time to install the certification label, which is approximately 40 minutes.

## What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

# Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 16V449.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer Vice President Global Vehicle Safety

GM Recall 46600