



IMPORTANT SAFETY RECALL

7-20-16

Magnolia VFD
Attention: Chief Gary Vincent
P.O. Box 1210
Magnolia TX 77353

Re: Safety Defect Notice –
16V445 NHTSA Campaign Number
This notice applies to your vehicle VIN# **1F950492XGH140363**

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ferrara Fire Apparatus, Inc. has decided that a defect which relates to motor vehicle safety exists in certain MY 2015-2016 Inferno, Igniter, Cinder Ultra, Intruder, Freightliner and International fire trucks equipped with 6 Inch Suction Strainer manufactured by Hale between July 15, 2015 and March 30, 2016. Some of these parts were distributed by Hale to Ferrara Fire Apparatus, Inc. Hale records indicate that Ferrara Fire Apparatus may have provided an apparatus containing one of the suspect strainer parts. The purpose of this letter is to notify you of our plan for addressing this defect.

What is the Issue?

Hale has learned that the 6 Inch Suction Strainers manufactured during the affected time frame could contain improperly soldered parts. Hale has notified NHTSA of this condition. This recall notice applies to Strainer Model # (010-0030-00-0) which has been identified as being purchased from Hale by Ferrara Fire Apparatus.

What are the Risks to Motor Vehicle Safety?

The Strainer could come apart during use and may allow pieces of the strainer to be drawn into the intake of the pump. This condition could lead to degradation in the pump performance which could reduce firefighting effectiveness, potentially leading to personal injury.

What is Ferrara Fire Apparatus, Inc. doing to resolve this issue?

Replacement strainers will be provided by Hale to each owner. Since the strainer is a normal inspection, replacement part, Ferrara Fire is requesting the pump strainer to be checked by the owner. The definition of a good versus bad strainer is depicted on Hale

Service Bulletin SB-133-D, included. If you find that you have received a defective strainer please contact Hale Products Customer Service Center at 1-800-533-3569 or halecustomerservice@idexcorp.com and the Customer Service Representative will send a free replacement directly to you. Please have the pump serial number available for tracking purposes and be prepared to send a picture of the strainer. After replacement, owner is to discard original strainer and notify Ferrara Fire that the issue has been resolved.

If Ferrara Fire Apparatus, Inc. or your dealer fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-327-4236); or go to <http://www.safercar.gov>.

Any questions pertaining to this Safety Recall should be directed to Charlie Grimes @ 225-567-7100 x3011 or charlieg@ferrarafire.com

Sincerely,



Ronald G. Lavicott
Director of Chassis Engineering
Ferrara Fire Apparatus, Inc.

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