

**Jaguar Land Rover North America, LLC** 555 MacArthur Blvd. Mahwah, NJ 07430

## IMPORTANT SAFETY RECALL

August 01, 2016

RE: Safety Recall P086 - Driver Airbag Slow Deployment

Vehicle Affected: Land Rover LR4

Model Year: 2016

National Highway Traffic Safety Administration (NHTSA) Recall Number: 16V-444

#### **Dear Land Rover LR4 Owner:**

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Jaguar Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2016 model year Land Rover LR4 vehicles.

Your vehicle is included in this Recall action.

#### What is the concern?

The driver airbag performance is outside of the required specification for time to inflate due to a malformed canister. In this condition, the flow of the gas generated for airbag deployment is not controlled as required.

In the event of a crash where the driver airbag is required to deploy, the driver will not be fully protected by the airbag as per design intent. This could lead to an increased risk of injury.

### What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a Recall of the vehicles mentioned above. An authorized Land Rover retailer will replace the driver airbag module.

There will be no charge for this repair.

### What should you do?

Contact your preferred Land Rover retailer and provide the retailer with your Vehicle Identification Number (VIN) and request a service date to complete the work required under the Program Code P086.

#### How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements and vehicle conditioning.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

# Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card.

# What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at 800-637-6837, Option 9, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website http://www.landroverusa.com, select 'Contact Us' and send an email from the 'Email Land Rover' link.

## Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to http://www.safercar.gov to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

Peter Pochapsky

Customer Relationship Centre Manager