

**Recall 16-066-LUC / NHTSA Recall #16V434)  
(T-Sliders Windows)**



**IMPORTANT SAFETY RECALL NOTICE**

July 2016

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

**Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain 2015 and 2016 model year commercial buses.**

**What is being recalled?**

Certain Ford and GM, model MBII, G5 and CT-Series, year model 2015-2016 commercial buses, manufactured between 21 August 2015 and 2 June 2016, equipped with certain Lippert Components T-slider windows. The affected population is comprised of fourteen (14) window model numbers:

28LGND55	28LNNZ45	28MNND46
28LGNG55	28MDND55	28MNNG45
28LGNZ55	28MDNG55	28MNNZ45
28LNND45	28MDNZ55	28MNNZ46
28LNNG45	28MNND45	

**Why is it being recalled?**

The horizontal mid-bar extrusion has the possibility of having an over-drilled hole (drilled too deep). This hole, located at the junction of the vertical mid-bar and the horizontal mid-bar of the T-slider section of the window, can allow water to accumulate in the horizontal mid-bar. The latter part, sealed at both extremities, will accumulate water without draining.

**What is the safety issue?**

Under freezing conditions, the accumulated water can freeze and expand, potentially causing permanent damage to the window. A permanent deformation of the mid-bar stresses the glass and makes it prone to shattering. Vehicle occupants can become injured should the glass shatter.

**What are we asking you to do?**

- 1- Immediately locate and inspect the affected unit(s) in your fleet. If the horizontal mid-bars of all the T-sliders windows of inspected units bear signs of reparation as illustrated in the inspection procedures, then no further action is required. You must still complete the reply sheet mentioned in step 4.
- 2- For units upon which inspection has found no sign of repair and no deformation of the horizontal mid-bar on any T-slider window, contact Lippert Components Canada's Customer Service by phone at 450-378-6722 or by email at [ngousy@spectal.ca](mailto:ngousy@spectal.ca) for the repair kit.
- 3- For units upon which inspection has found deformation of the mid-bar or shattering of the glass of at least one T-slider window, contact Lippert Components Canada's Customer Service for replacement window and a repair kit.

For further assistance please email Lippert Components Canada's Recall Coordinator, at [nqousy@spectal.ca](mailto:nqousy@spectal.ca) or call Customer Service at 450-378-6722.

- 4- For either step 1, 2 or 3, complete the reply sheet for each inspected vehicle and send it back to Micro Bird Corporation Inc. by fax at 819 475-9633 or by email at [dave.caskenette@microbird.com](mailto:dave.caskenette@microbird.com). This will enable us to update our files.

#### **What Lippert Components Canada will do?**

If needed, Lippert Components Canada will provide a field modification instruction and some material required to mitigate this recall at no charge. Allowance is given for the unprovided material, as specified below. It will be the responsibility of the vehicle owners to execute the mitigation.

#### **How long will it take?**

Approximate completion time allowed by Lippert Components Canada for T-slider windows repair is fifteen (15) minutes per bus. Allowance is also given for a regular-size cartridge of Manus Bond sealant or equivalent per bus.

Approximate completion time allowed by Lippert Components Canada for T-slider window replacement is one (1) hour per window.

Should Lippert Components Canada and/or Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

#### **Associate Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S.E., Washington, DC 20590  
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to  
<http://www.safercar.gov>

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee within ten (10) days.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon  
Regulations and Standards Technician  
Micro Bird Corporation Inc.

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**DO NOT COMPLETE THIS SECTION UNLESS:** Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

\_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_