



## IMPORTANT SAFETY RECALL INFORMATION

December, 2016

<<First>> <<Last>>  
<<ADD1>>  
<<ADD2>>  
<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number:

Dear Maserati Customer:

This recall notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and MNA have decided that a defect that relates to motor vehicle safety exists in model year 2014 Maserati Quattroporte and Ghibli vehicles.

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with a transmission gear shift lever which may be counter intuitive and may mislead drivers in believing their vehicle is in the Park position when actually the vehicle's transmission is in a drive gear. If the vehicle operator attempts to exit the vehicle, while believing the vehicle is in Park (when the vehicle is actually in a drive gear), serious injury can result. However, the vehicle is equipped with a door ajar warning chime and warning content within the vehicle's instrument cluster center display to alert the vehicle operator that the vehicle is not in Park and the driver's side door is open. In addition, the Owner's Manual provides the following instructions: "Before leaving the vehicle, make sure that the parking brake is fully applied and place the shift lever in the P (Park) position."

**NOTE: Always perform a visual check that your vehicle's transmission gear shift lever is in Park position by looking at the center display on your instrument cluster and by checking to see if the P is illuminated on the gear shift lever. Always make sure that the parking brake is fully applied and place the shift lever in the P (Park) position.**

The remedy is a complete vehicle software re-flashing event, and the installation of a new driver's side door lock mechanism, that will be performed free of charge.

*Continued on next page*



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Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your automobile. Please plan, however, to leave your vehicle with the dealership to allow the dealer to complete your repairs. By the time you receive the recall letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall. If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc.  
250 Sylvan Avenue  
Englewood Cliffs, NJ 07632  
(201) 510-2369 (Consumer Relations)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We apologize for any inconvenience this may cause you.

Sincerely,

Daniel Doku  
Manager, Certification & Compliance Department