



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

Date: November 2018

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2006 - 2007 Lancer vehicles. Continued exposure to high levels of humidity may cause the passenger side frontal air bag inflator housing to explode in the event of a crash necessitating deployment of the passenger side frontal air bag. **An inflator explosion could result in sharp metal fragments striking the vehicle occupants potentially resulting in serious injury or death.**

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the passenger side frontal airbag inflator replaced. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still make this replacement to your vehicle, **free of charge.**

To reduce the risk of injury, do not allow occupants to sit in the front passenger seat until this replacement is performed.

What your dealer will do: The dealership will replace the passenger side frontal airbag inflator with a with a new desiccated one, **free of charge.**

How long will it take? The time needed for this repair is approximately **2.0 hrs.** The dealer may need your vehicle for a longer period of time, but every effort will be made to minimize your inconvenience, including providing you with a loaner/rental vehicle while the repair is being performed or towing your vehicle if necessary.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the passenger side frontal airbag inflator and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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