

Daimler Trucks North America LLC

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Thomas Built Buses, Inc.
1408 Ram Road
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September 2016

FL709AB

NHTSA #16V-325 School Buses

#16V-326 Non-School Buses

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: TBB HDX Heater Hoses

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc. (TBB), has decided that a defect which relates to motor vehicle safety exists on specific Saf-T-Liner HDX buses manufactured April 28, 2010, through April 15, 2016.

On certain vehicles with a transmission retarder, a bypass fitting may locally increase coolant system pressures beyond the application working pressure of the standard heater hoses. The maximum pressures do not exceed the burst-pressure of the standard heater hoses but, over time, hose fatigue may occur and lead to a premature failure of a heater hose. Failure of a heater hose may lead to a coolant leak inside the bus, increasing the risk of injury to passengers.

Affected heater hoses will be replaced.

To arrange for repairs, you should contact your local Thomas Built Buses dealer immediately. Thomas will remedy this defect without charge. The repair should take approximately two hours, depending on your vehicle, and will be performed at no charge to you. To find a dealer in your area please go to www.thomasbus.com.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at the number below.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 3274236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure