

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses, Inc.  
1408 Ram Road  
High Point, NC 27260, États-Unis  
1-336-889-4871 Téléphone

September 2016

FL708AB

NHTSA #16V-323 School Buses

#16V-324 Non-School Buses

## IMPORTANT SAFETY RECALL

See enclosed VIN list

### Subject: TBB HDX Heater Hose Plumbing

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner HDX buses manufactured November 29, 2012, through February 4, 2016.

On certain vehicles, a rubber elbow may have been used in place of a glass-filled nylon fitting. The elbow may restrict coolant flow and increase the stresses in the elbow and may lead to premature failure of the elbow. Failure of the rubber elbow may lead to a coolant leak inside the bus, increasing the risk of injury to passengers.

Rubber elbows will be replaced with a brass fitting.

**To arrange for repairs, you should contact your local Thomas Built Buses dealer immediately.** Thomas will remedy this defect without charge. The repair should take approximately two hours, depending on your vehicle, and will be performed at no charge to you. To find a dealer in your area please go to [www.thomasbus.com](http://www.thomasbus.com).

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at the number below.

If you have any questions about this recall, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>. In Canada, you may contact Transport Canada road safety, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or call (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT

Enclosure