



SPECIALTY VEHICLES

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400
SPARTANCHASSIS.COM

June 23, 2016

IMPORTANT SAFETY RECALL – 16V-313

This notice applies to the vehicle identification number below.

4VZBN1B908C062681

Denton, John & Janet Owen-
6971 Old Richardson Hwy
Salcha AK 99714

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided that a defect which relates to motor vehicle safety exists in certain 2007 – 2009 model year MM model incomplete motor home chassis and 2014 - 2015 model year K3 model incomplete motor home chassis built between 09/21/2006 and 03/23/2015.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

The exhaust flex tube may be misaligned causing the potential for the flex tube to tear. If the exhaust tube tears, hot exhaust gas could blow against other components or material. If exhaust gas temperatures exceed the flash point of other material or components, it could increase the risk of fire. This may occur without warning.

Corrective Action:

The alignment of the exhaust tube will need to be inspected. If a misalignment is identified, the tube will be aligned appropriately. If there is a tear in the exhaust tube, it will be replaced. The inspection and if needed, the exhaust tube replacement will be performed free of charge.

Labor Time:

The alignment of the exhaust tube may take up to 1 hour. Replacement of the exhaust tube and alignment may take up to 2 hours will be performed free of charge. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan Motors USA, Inc. at 1-800-543-4277 opt. 0 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Motors USA, Inc. at 1-800-543-4277 opt 0.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Motors USA, Inc. at 1-800-543-4277 opt 0. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Motors USA, Inc.