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May 2016

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle _____
NHTSA Recall Campaign # 16V-304

Dear Valued Jayco Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Jay Flight SLX travel trailers manufactured at the Jayco Idaho facility from March 3, 2016 through April 20, 2016. The affected units may have a propane tank that is not properly secured to the iron rails of the A-Frame and may become loose and detach from the trailer while it is moving, increasing the risk of a crash.

The remedy is for a Jayco dealer to add a lock washer to each bolt (2) that secures the tank to the iron rails. In addition to the lock washers (2), The Recall Parts Kit will provide replacement bolts and nuts to cover any voids in the hardware required to properly secure the propane tank. The recall remedy will take approximately 15 minutes and will be at no charge to you. If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety and satisfaction with your Jayco Travel Trailer is important to us.

Sincerely,
Jayco Towable Division