



IMPORTANT SAFETY RECALL
NHTSA Recall No. 16V299

This notice applies to your vehicle: Silver Crown

Your Vehicle Identification Number (VIN): [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

Dear Supreme RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Supreme Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2007 through 2009 Silver Crown Recreational Vehicles equipped with certain Lippert Components, Inc. (“LCI”) Coachstep electric double or triple entrance steps. Our records indicate that your vehicle(s) identified above may be affected. Supreme is conducting a safety recall to address this condition.

What is the Issue?

Certain Supreme recreational vehicles were equipped with LCI double or triple electric entrance steps that are subject to LCI Recall No. 15E-078. According to LCI, there is potential for a structural fracture of the center bolt of the fan-gear assembly. If the fan-gear assembly disengages, the entrance steps could become unstable, platform which could cause a person to fall and to be injured.

What Should You Do?

Please contact LCI customer service department at 574-537-8900 or warranty@lci1.com if your RV is equipped with a LCI Coachstep double or triple step. LCI will coordinate with you or your

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WEST
22135 Alessandro Blvd.
Moreno Valley, CA 92553
800-827-0753
Fax: 951-656-4061

SOUTHWEST
500 Commerce Blvd
Cleburne, TX 76033
800-541-6282
Fax: 817-641-7924

MIDWEST
2572 East Kercher Road
Goshen, IN 46528
800-642-4889
Fax: 574-642-4540

NORTHEAST
411 Jonestown Road
Jonestown, PA 17038
800-556-6492
Fax: 717-865-4385

SOUTHEAST
2051 U.S. Highway 41
Griffin, GA 30224
800-882-6742
Fax: 770-228-3340



dealer shipment of the kits and payment of the labor charges. Pursuant to 49 CFR 573.13©(1)(iii), if you had the center shoulder bolt of the fan assembly replaced within one year prior to September 18, 2015 and provide a copy of the receipt for the repair then you may be eligible for reimbursement from LCI by contacting the customer service department.

If you no longer own the vehicle(s) listed above, please call the Supreme Warranty Department at (574) 642-0800 or recall@supremecorp.com and provide any information you can furnish that will assist us in locating the current owner.

***Note:** Federal law prohibits the delivery of affected vehicles under a sale or lease until this issue has been corrected. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee within 10 days.*

Questions or Concerns?

If you have any questions about this recall, please contact Supreme's Warranty Department at (574) 642-0800 or by e-mail at recall@supremecorp.com.

If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov (reference NHTSA Safety Recall No. 16V-099).

We apologize for the inconvenience, but are taking this step in the interest of your personal safety and satisfaction with our vehicles. Thank you for your attention to this important matter.

Sincerely,

Supreme Corporation

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