



IMPORTANT SAFETY RECALL
NHTSA Recall No. 15E088

This notice applies to your vehicle: [REDACTED]

Your Vehicle Identification Number (VIN): [REDACTED]

[REDACTED]
[REDACTED]

Dear Supreme Trolley Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Supreme Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2010-2016 Classic American Trolleys equipped with certain RECARO seats. Our records indicate that your vehicle(s) identified above may be affected. Supreme is conducting a safety recall to address this condition.

What is the Issue?

Certain Supreme Trolleys were equipped with RECARO Ergo-M commercial bus driver's seats that are subject to RECARO Recall No. 15E-088. According to RECARO, certain "J-brackets" in the Ergo-M commercial bus operator's seats may be missing welds. This condition can allow the seatbelt-anchorage J-bracket to separate and the driver may not be properly restrained in the event of a crash. Improper restraint can increase the risk of injury in the event of a crash.

What Should You Do?

Please contact your local RECARO dealer to arrange for inspection and (if necessary) repair, which involves replacement of the affected J-bracket. This work will be done at no charge (parts and labor) to you. If you have any questions, you may contact RECARO Customer Service representatives Brian Sabo at 248-484-3203 or John Bright at 248-484-3263

CORPORATE • 2581 East Kercher Road • Goshen, IN 46528 • Phone: 800-642-4889 • Fax: 574-642-4540 • supremecorp.com

WEST
22135 Alessandro Blvd.
Moreno Valley, CA 92553
800-827-0753
Fax: 951-656-4061

SOUTHWEST
500 Commerce Blvd
Cleburne, TX 76033
800-541-6282
Fax: 817-641-7924

MIDWEST
2572 East Kercher Road
Goshen, IN 46528
800-642-4889
Fax: 574-642-4540

NORTHEAST
411 Jonestown Road
Jonestown, PA 17038
800-556-6492
Fax: 717-865-4385

SOUTHEAST
2051 U.S. Highway 41
Griffin, GA 30224
800-882-6742
Fax: 770-228-3340



If you no longer own the vehicle(s) listed above, please call Mark Elion (Supreme Warranty Department) at (574) 642-4888 x421 or mark.elion@supremecorp.com and provide any information you can furnish that will assist us in locating the current owner.

Note: Federal law prohibits the delivery of affected vehicles under a sale or lease until this issue has been corrected. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee within 10 days.

If you have conducted a repair for this condition, you may be entitled to reimbursement. Please provide your RECARO representative with any receipts documenting the price of this repair.

Questions or Concerns?

If you have any questions about this recall, please contact Supreme's Warranty Department at (574) 642-4888 x421 or by e-mail at mark.elion@supremecorp.com

If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov (reference NHTSA Safety Recall No. 15E-088).

We apologize for the inconvenience, but are taking this step in the interest of your personal safety and satisfaction with our vehicles. Thank you for your attention to this important matter.

Sincerely,

Supreme Corporation

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