



8450 County "R" – Suring, WI 54174

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IMPORTANT SAFETY RECALL

This notice applies to your wallboard pup trailer 1G9CH1 [REDACTED]

NOTICE OF RECALL #16V-286 Rear Impact Guards

June 29, 2016

[REDACTED]

Dear Great Lakes Trailer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Great Lakes Manufacturing, Inc. (Great Lakes), the manufacturer of Great Lakes Trailers, has decided that certain trailer models, particularly Wallboard Pup trailers manufactured in years 1998-2016, fail to conform to Federal Motor Vehicle Safety Standard No. 224, "Rear Impact Guards and Rear End Protection" (FMVSS 224). Our records indicate that your vehicle may be included in the affected population of vehicles.

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

The rear impact guard installed on the trailers does not meet the minimum requirements of FMVSS No. 224. The horizontal member of the rear impact guard does not extend a sufficient distance across the rear extremities of the vehicle and does not have sufficient cross-sectional vertical height. Great Lakes suspects that the rear impact guard would not absorb a sufficient amount of the impact during a crash wherein a vehicle crashed into the rear of your trailer. This may result in more damage to the vehicle that strikes the rear of your trailer than the standard is intended to prevent against.

Great Lakes will conduct a recall campaign for the subject vehicles described above. The recall will be conducted to install an FMVSS-223 compliant underride bumper retrofit kit. To ensure that the retrofit kit complies with the FMVSS-223 underride bumper requirements, the installation must be completed per specific instructions prepared by Great Lakes. The retrofit installation will be performed, at no cost, either at a designated dealer service center or the Great Lakes plant in Suring, Wisconsin. The working time required to complete this repair is approximately 3 ½ hours. Please contact our Warranty Department at (877) 248-5677 to schedule the appropriate repair. Please mention Recall Campaign #16V-286. Should you have the qualified personnel, and wish to perform the repair yourself, Great Lakes will provide you the necessary parts and complete installation instructions to repair the noncompliance.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten (10) days to comply with federal regulations.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please contact the Great Lakes Warranty Department at (877) 248-5677 for further information.

If the service center, or Great Lakes, fails or is unable to perform this service without charge, and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. Should you have any additional questions concerning this recall, please contact our Warranty Department at (877) 248-5677.

Best Regards,

Great Lakes Manufacturing, Inc.

Information Concerning Transfer of Ownership of Trailer

Please provide Great Lakes Manufacturing, Inc. with the information below concerning the sale or transfer of ownership of any trailer covered by the recall described on the front of this letter.

Your Name: _____

Your Address: _____

Model / Year of Trailer(s): _____

Approximate Date you Purchased Trailer(s): _____

Date you Sold Trailer(s): _____

Name of Individual(s) you Sold Trailer(s) to: _____

New Owner's Address: _____

Any other information you may have that may assist Great Lakes Manufacturing in locating the new owner(s) so Great Lakes Manufacturing may notify them about this recall. _____

Please return this form in the enclosed, postage prepaid envelope.