



Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana USA 46553



IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE

July 5, 2016

Pre-Flight Airport Parking PHL
4700 Island Avenue
Philadelphia PA 19153

VIN: 1GB3GSCG7G1144585 Turtle Top Body No 106778
VIN: 1GB3GSCGXG1144192 Turtle Top Body No 106779

RE: Turtle Top Vehicle Safety Defect Recall 16V-281
Freedman Seating Equipment Safety Defect Recall 16E-037

Dear Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Turtle Top and Freedman Seating have decided that a defect which relates to motor vehicle safety exists in the Freedman ICS Seats installed in your vehicle.

! I M P O R T A N T !

- Your Freedman ICS (Integrated Child Seats) are being recalled
- Contact Turtle Top Bus immediately

WHAT IS BEING RECALLED:

This recall applies to Freedman Seating ICS (Integrated Child Seats) manufactured between January 15, 2016 and January 29, 2016

WHY IS IT BEING RECALLED:

Under certain conditions, a hex head cap screw included in the assembly of the subject ICS (Integrated Child Seats) can exhibit fracturing, causing the seat to separate from the base frame. If left unaddressed, a potential reduction in cap screw strength can cause the seat to separate from the base frame during a vehicle crash

WHAT YOU NEED TO DO:

Immediately contact Turtle Top to identify affected seats in your vehicle and obtain replacement seat assemblies

Replacement ICS seat assemblies can be obtained by calling Turtle Top Customer Service at (800)296-2105, or by emailing Turtle Top's Recall Coordinator, at howardh@turtletop.com. You will need your Vehicle Identification Number (VIN) to obtain replacement seats.

WHAT FREEDMAN SEATING WILL DO:

Freedman Seating will provide materials and will ship the needed parts along with the field modification instructions directly to you at no charge to you. It will be the responsibility of the seat owners to execute the mitigation.

Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com



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If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Turtle Top Customer Service at (800)296-2105 or by e-mail at howardh@turtletop.com

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have paid to remedy this issue prior to the recall notification, you may be eligible for a refund. To obtain information on a refund, contact Turtle Top Bus.

Thank you for your attention to this important matter. We apologize for any inconvenience this safety recall may cause. Your safety is Turtle Top's and Freedman Seating's primary concern.

Sincerely,

Howard L Hickok III
Customer Service Manager
Turtle Top

Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com