



A SPARTAN MOTORS COMPANY

603 Earthway Blvd. Bristol, IN 46507 | P: 800.582.3454

UTILIMASTER.COM

Date 6-8-2016

IMPORTANT SAFETY RECALL – 16V-275

This notice applies to the vehicle identification number in the label below.

See attached list of Vehicle Identification numbers

SunTrust Equipment Finance & Leasing Corp. / G&K Services
3333 Peachtree Road NE
3rd Floor
Atlanta, GA 30326

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2012 – 2015 model year Aeromaster vehicles completed by the Utilimaster business unit.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

The push trip breaker for the lift gate system may have been installed on the wrong side of the affected vehicles and not wired into the electrical portion of that system. This could mislead the operator into thinking when the breaker is pressed; electrical power to the lift gate system is disconnected.

Corrective Action:

A new placard with the correct information will be supplied at no charge.

Labor Time:

Installation of the new label may take up to 0.25 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Utilimaster at 1-800-582-3454 to locate a service center near you. Steps will be taken to ensure the inspection is performed at the nearest service center.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at 1-800-582-3454.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 1-800-582-3454. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Bill Keel
Client Response Manager
Utilimaster
1-800-237-7806

