



# **IMPORTANT RECALL**

June 21, 2016

RE: Non Compliance Recall P077 – Rear License Plate Lamp Loose

Vehicle Affected: Discovery Sport Model Year: 2015-2016

## National Highway Traffic Safety Administration (NHTSA) Recall Number: 16V-274

## Dear Discovery Sport Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act.* Land Rover has determined that certain 2015-2016 model year Discovery Sport vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108 - 'Lamps, Reflective Devices, and Associated Equipment'.

Your vehicle is included in this Recall action.

## What is the concern?

One or both of the rear license plate lamp housings may lose retention within the tailgate finisher and subsequently fall out. In the failed state the rear license plate will not be illuminated as required by FMVSS 108 and could prevent law enforcement agencies and enforcement devices to be able to read the full license plate during hours of darkness.

## What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a Non-Compliance Recall of the vehicles mentioned above. An authorized Land Rover retailer will replace both rear license plate lamp housings with two manufactured from ABS plastic.

There will be no charge for this repair.

## What should you do?

Contact your preferred Land Rover retailer and provide the retailer with your Vehicle Identification Number (VIN) and request a service date to complete the work required under the Program Code P077.

## How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 10 minutes to complete, although your retailer may need your vehicle for a longer time due to service scheduling requirements and vehicle conditioning.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

## Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card.

#### What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837**, **Option 9**, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website **http://www.landroverusa.com**, select 'Contact Us' and send an email from the 'Email Land Rover' link.

#### Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

# If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to **http://www.safercar.gov** to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

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Peter Pochapsky Customer Experience Centre Manager