



We put the work in work trucks.

May 2016

IMPORTANT SAFETY RECALL

NHTSA Recall: 16V-269

This notice applies to your vehicle: **"VIN"**
"Crane Serial #"

Dear Auto Truck Group Vehicle Owner: **"COMPANY NAME"**
Ref: IMT Series III Crane Valve Bank Cover

This applies to your crane if it was manufactured between April 4, 2013 and January 22, 2016.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Auto Truck Group has been notified by IMT that 2013-2016 IMT Series III Crane Models 6000, 7500, 8600, 9500, 10000, 12000 and 14000 that were built with a certain valve bank cover exhibit a defect that relates to motor vehicle safety.

Important!

- Your Auto Truck Group vehicle is being recalled
- Perform the attached recall repair as soon as possible
- Contact Auto Truck Group at 1-855-288-6875 for any questions
- This recall repair will result in no cost to you.

Why is a recall being conducted?

IMT has identified that certain Series III cranes were built with a valve bank cover that can crack. Under certain road conditions the cracks can propagate and eventually cause the cover to break. If not repaired, a broken valve bank cover can detach from the vehicle and create a possibility of a road hazard which could result in a vehicle crash or injury.

What are we doing about the problem?

For each vehicle, Auto Truck Group will:

- Provide instructions via a Technical Bulletin (TB) that describes how to replace the existing cover with a new different cover. Auto Truck will provide you with a new valve bank cover at no cost.

855-AUTOTRK
(855-288-6875)

Auto Truck - Chicago
1420 Brewster Creek Blvd.
Bartlett, IL 60103
630-860-5600

Auto Truck - Co. Springs
2425 E Platte Place
Colorado Springs, CO 80909
719-597-0400

Auto Truck - Denver
11951 East 33rd Ave.
Aurora, CO 80010
303-365-8828

Auto Truck - Fort Wayne
13710 Lower Huntington Rd.
Roanoke, IN 46783
260-493-1800

Auto Truck - Fort Worth
711 Airway Drive
Fort Worth, TX 76106
817-624-3650

Auto Truck - Kansas City
3699 N Booth Avenue
Kansas City, MO 64161
816-842-4065

Auto Truck - Louisville
407 N. English Station Road
Louisville, KY 40223
502-489-5480

Auto Truck - New Jersey
499 A E Kings Highway
Maple Shade, NJ 08052
260-348-4410

Auto Truck - St. Louis
21 Elaine Drive
O'Fallon MO 63366
855-288-6875

Auto Truck - Toronto
2300 Haines Road
Mississauga, ON L4Y 1Y6
855-905-9800

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What should you do?

- Contact your Auto Truck Group to arrange delivery of replacement parts for your crane.
- The replacement of the valve bank cover should be performed by your own service technicians or by an IMT distributor at your earliest opportunity. Auto Truck Group anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
- As an interim safety precaution, the valve bank cover should be periodically inspected for cracks forming. If cracks are forming, the cover should be removed.
- The repair should take less than 30 minutes. The process for reimbursement is detailed in the TB.
- If you have any questions or require further assistance, contact Auto Truck Group at 1-855-288-6875.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact Auto Truck Group at 1-855-288-6875 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact Auto Truck Group at 1-855-288-6875 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have already replaced the cover due to this issue, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact Auto Truck Group Technical Support at the number listed above.

If Auto Truck Group fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
Auto Truck Group

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