



## IMPORTANT SAFETY RECALL INFORMATION

July, 2016

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<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number: ZAM56PPA8F1141179

Dear Maserati Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and MNA have decided that a defect that relates to motor vehicle safety exists in model year 2014 to 2016 Maserati Quattroporte and Ghibli vehicles.

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with an incorrectly torqued rear tie-rod to hub carrier assembly attaching bolt which can loosen, resulting in noise coming from the rear of the vehicle and over time, can lead to separation of the tie-rod from the hub carrier. This can lead to a rear over-steer condition (vehicle pulling from the rear to one side), thereby increasing the risk of a vehicle crash.

The remedy for the affected vehicles involves the check of both the rear right and left-hand tie-rod to hub carrier attaching bolt torque in all the affected vehicles:

- A. If the tie-rod joint(s) are loose and/or damaged, the rear hub carrier, rear tie rod with its attaching bolt will be replaced.
- B. If the tie-rod joint(s) are not loose, only the bolt will be replaced.

The remedy procedure depending on which procedure will be needed (A or B) can take up to approximately 1 day to be completed, and will be performed free of charge to the vehicle owner.

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Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your automobile. Please plan, however, to leave your vehicle with the dealership to allow the dealer some flexibility for scheduling your repairs. By the time you receive this letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall. If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc.  
250 Sylvan Avenue  
Englewood Cliffs, NJ 07632  
(888) 859-6844

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We urge you to comply with this notice promptly and we apologize for any inconvenience this may cause you.

Sincerely,

Daniel Doku  
Manager, Certification & Compliance Department