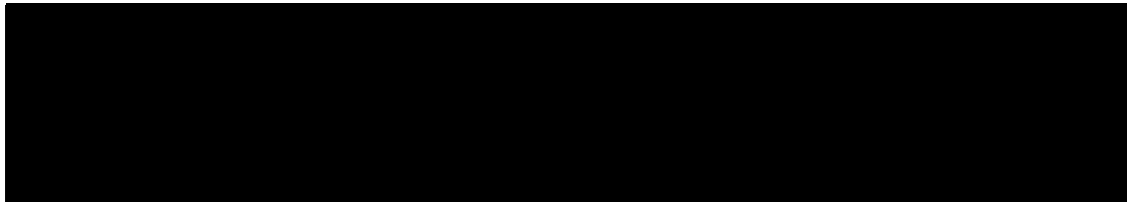


Date 8-31-15



IMPORTANT SAFETY RECALL –16V-241

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Toyne Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2014-2015 model year emergency response apparatus equipped with Hale Pumps with K gearboxes.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Toyne Inc. has determined these vehicles were equipped with certain K gearboxes from Hale Products which may shift out of gear from "road" to "neutral" while the truck is in transit. If the vehicle unexpectedly shifts to neutral on the way to attend a fire, the delay may hinder fire fighting efforts and the loss of the drive may increase the risk of a crash.

Corrective Action:

Gearboxes were sent back to the pump manufacturer to be repaired and the installed or re-installed in the apparatus.

Labor Time:

There will be no labor or additional cost to the end user as the repairs were made before the apparatus were actually delivered to the end user.

What You Should Do:

There is nothing that needs to be done by the end user.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your apparatus is of the utmost concern to us.

Sincerely,

Toyne, Inc.

104 Granite Avenue · Breda, IA 51436 · P 712 673 2328 · F 712 673 2200 · www.toyne.com

Built to take the call™