



# Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030

## IMPORTANT SAFETY RECALL

Date: June 15, 2017

National Highway Traffic Safety Administration Recall Number: 16V237

Transport Canada Recall Number: 2016-230

Forest River Campaign Recall Number: 49-04172016-0178

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River – Office of Corporate Compliance (“OCC”) has decided that a defect, which relates to the motor vehicle safety, exists in certain 2015 through 2017 model year Prime Time CSF370BHQ fifth-wheel recreational vehicle.

### **What is the defect?**

The Federal Placard indicates a Cargo Carrying Capacity (“CCC”) of 800 to 900 pounds, whereas the actual CCC is calculated around 2700 to 2800 lbs.

### **Evaluation of the risk to the vehicle related to the recall.**

The vehicle operator does not have accurate information regarding the vehicle’s Cargo Carrying Capacity as currently indicated on the Federal Placard.

### **What is Forest River and our Dealerships going to do?**

The replacement part(s) for your vehicle/towable are included with this mailing.

Forest River is notifying dealerships of the recall. You may have the recall remedied at any Forest River dealership, however it is preferable if you have your selling dealership perform the remedy. Your cost for the remedy is completely covered by Forest River, you will not receive any bill of sale for anything covered under the above recall number.

### **What should you do?**

Please call your dealer without delay and request a service appointment to schedule the free repair. Forest River wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy.

You may also visit: [www.forestriverinc.com](http://www.forestriverinc.com) for dealer locations.

### **How long will the remedy process take?**

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date in order to fit into their normal service schedule.



# Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030

## IMPORTANT SAFETY RECALL

### What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for a repair that addresses the subject defect under recall described in this letter, you still need to have this recall performed to ensure the correct parts and procedures were used.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for service completed directly involved and described in this letter.

Please send the service invoice to the following address:

Prime Time Manufacturing  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
200 SR 19 North  
Wakarusa, IN 46573

### What if you no longer own this vehicle?

If you no longer own this vehicle, and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification be sent to the last known owner of record. Our records indicate that you are the current owner.

**Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

### May Forest River assist you further?

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

Prime Time Customer Service	(574) 862-1025	kroberts@forestriverinc.com
-----------------------------	----------------	-----------------------------

If you are still having difficulty getting your vehicle/towable repaired in a reasonable amount of time or without change, you may write to the following address:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety  
Hotline at 1-888-327-4236 or  
(TTY: 1-800-424-9153)  
Or visit [www.safercar.gov](http://www.safercar.gov) and search  
Recall ID: 16V237

Head of Recalls  
Motor Vehicle Safety Investigations Laboratory  
Transport Canada  
80 Noël street, Gatineau, Quebec, J8Z 0A1

Telephone (819) 994-3240  
Facsimile (819) 994-3372

Recall ID: 2016-230

Sincerely,

Forest River, Inc.  
Director & Engineer  
Office of Corporate Compliance

RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

VIN: [REDACTED]

THE WEIGHT OF CARGO SHOULD NEVER EXCEED

1286 kg or 2836 lbs

CAUTION:

A full load of water equals 225 kg or 498 lbs of cargo @ 1 kg/L (8.3 lb/gal)

RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

VIN: [REDACTED]

THE WEIGHT OF CARGO SHOULD NEVER EXCEED

1286 kg or 2836 lbs

CAUTION:

A full load of water equals 225 kg or 498 lbs of cargo @ 1 kg/L (8.3 lb/gal)



**TIRE AND LOADING INFORMATION**

The combined weight of Cargo should Never Exceed:  
1286 Kgs or 2836 Lbs

TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	ST235/80R16/E	80 PSI / 536 KPA	
REAR	ST235/80R16/E	80 PSI / 536 KPA	
SPARE	ST235/80R16/E	80 PSI / 536 KPA	



**RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT**

Le poids du chargement ne doit jamais dépasser  
1286 Kgs or 2836 Lbs

PNEU	DIMENSIONS	PRESSION DES PNEUS À FROID	VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS
AVANT	ST235/80R16/E	80 lb/po2 536 KPA	
ARRIÈRE	ST235/80R16/E	80 lb/po2 536 KPA	
DE SECOURS	ST235/80R16/E	80 lb/po2 536 KPA	



Dry Weight: 13215 lbs



Dry Weight: 13215 lbs

MANUFACTURED BY / FABRIQUE PAR: **FOREST RIVER, Inc.**

DATE: 09/02/2014

V.I.N./N.I.V.: [REDACTED]

TYPE/TYPE: **TRA/REM TRA/REM**

GVWR/PNBV **7307 KG ( 16110 LB) CSF370BHQ**

Coupler Size: [REDACTED]

THIS VEHICLE CONFORMS TO ALL APPLICABLE  
U.S. FEDERAL MOTOR VEHICLE SAFETY  
STANDARDS IN EFFECT ON THE DATE OF  
MANUFACTURE SHOWN ABOVE.

THIS VEHICLE CONFORMS TO ALL APPLICABLE  
STANDARDS PRESCRIBED UNDER THE CANADIAN  
MOTOR VEHICLE SAFETY REGULATIONS IN  
EFFECT ON THE DATE OF MANUFACTURE.

CE VEHICULE EST CONFORME A TOUTES LES  
NORMES QUI LUI SONT APPLICABLES EN VERTU  
DU REGLEMENT SUR LA SECURITE DES VEHICULES  
AUTOMOBILES DU CANADA EN VIGUEUR A LA  
DATE DE SA FABRICATION.

	GAWR/PNBE	TIRES/PNEU	RIMS/JANTE	COLD INFL. PRESS/PRESS DE GONFL. A FROID
FRONT/ AVANT	<b>3175</b> KG ( <b>7000</b> LB)	<b>ST235/80R16/E</b>	<b>16X6.0JJ</b>	<b>536</b> KP SINGLE DUAL ( <b>80</b> PSI/LP <input checked="" type="checkbox"/> <input type="checkbox"/>
INTERM/ NTERM	<b>0</b> KG ( <b>0</b> LB)			<b>0</b> KP SINGLE DUAL ( <b>0</b> PSI/LP <input type="checkbox"/> <input type="checkbox"/>
REAR/ ARRIERE	<b>3175</b> KG ( <b>7000</b> LB)	<b>ST235/80R16/E</b>	<b>16X6.0JJ</b>	<b>536</b> KP SINGLE DUAL ( <b>80</b> PSI/LP <input checked="" type="checkbox"/> <input type="checkbox"/>