



## IMPORTANT SAFETY RECALL PROGRAMA DE SEGURIDAD

Mailing Address:  
PO Box 685001  
Franklin, TN 37068

### FOLLOW-UP OWNER NOTIFICATION NOTIFICACIÓN DE SEGUIMIENTO PARA DUEÑO

### NHTSA RECALL 16V-219

Dear Nissan Rogue Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

#### Reason for Recall

Nissan previously notified you that on certain Model Year 2014 Rogue vehicles, the anti-corrosion treatment on the rear lift gate stays may be insufficient. The rear lift gate stays provide assist to the rear lift gate and operate under high pressure gas. If the anti-corrosion coating is insufficient, the rear lift gate stay may corrode over time due to salt and water penetration; causing a sudden release of pressure. If this occurs, the rear door stay may break off and potentially cause an injury.

#### What Nissan Will Do

Parts are now available to repair your vehicle. Your Nissan dealer will replace both rear lift gate stays with new ones. This repair should take one hour to perform. Please note that your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

#### What You Should Do

##### Qué Debes Hacer

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-NISSAN1 (1-800-647-7261).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.