

KARAVAN TRAILERS, INC.

100 KARAVAN DR. P.O. BOX 27 FOX LAKE, WI 53933

PHONE (920) 928-6200 FAX (920) 928-6201

IMPORTANT SAFETY RECALL

This notice applies to your trailer model KPSD-120 with VIN .

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Karavan Trailers, Inc. has decided that a defect which relates to motor safety exists in models KPSD-120; KPSD-220; KPSD-222; KPSD-224.

The axle under the above mentioned models is built with a spindle flange that can bend under normal loaded trailer towing conditions. If the spindle flange bends it will cause the tire to be tipped to an unusual camber. An unusual camber can lead to excessive tire wear and/or result in a tire blow out. A tire blowout can cause a crash.

You may tow the trailer without a boat loaded onto it to your designated repair shop.

You may not tow the trailer with a boat loaded onto it to your designated repair shop or anywhere else until the axle(s) have been replaced.

By the time you receive this letter your designated repair shop will have shipped to them your replacement axle(s) at no charge. Karavan Trailers, Inc. will reimburse the repair shop \$65.00 per axle for labor upon receipt of the completed repair bill. You will not incur any fees for this replacement.

You will need to schedule an appointment with them so they may do the required replacement. This service can be completed in less than 2 hours' time.

If you believe Karavan Trailers, Inc. has failed or is unable to remedy the defect without charge you may submit a complaint to the Administrator, NHTSA, 1200 New Jersey Ave., SE, Washington, DC 20590, call the toll-free Vehicle Safety Hotline (1-888-327-4236), or go to <http://www.safercar.gov>.

You are eligible to receive reimbursement if you have paid to have the defect repaired before receiving this letter. Reimbursement will be \$65.00 per axle. You may fill out an online warranty claim for via our website <http://www.karavantrailers.com/warranty-claim.cfm> or via mail to Karavan Trailers Warranty Claims, PO Box 27, Fox Lake, Wi, 53933. Your claim must specifically relate to the problem stated above and will not be eligible if it occurred before 9/29/2015.

Please contact our Warranty Manager for any further questions or concerns.
Phone 920-928-6200 ext 333; email warranty.manager@karavantrailers.com