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IMPORTANT SAFETY RECALL

**2016 CX-3, 2014-2016 CX-5, 2013-2015 CX-9 and 2013-2014 Mazda2
Front Suspension - Safety Recall 9316D
NHTSA Campaign No. 16V-203**

May 2016

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain Mazda vehicles listed below.

- 2016 CX-3 vehicles produced from March 10, 2015 through December 2, 2015,
- 2014-2016 CX-5 vehicles produced from January 19, 2013 through December 2, 2015
- 2013-2015 CX-9 vehicles produced from December 6, 2012 through October 2, 2015
- 2013-2014 Mazda2 vehicles produced from April 24, 2013 through August 22, 2014.

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On the front suspension of certain subject vehicles, it is possible that the front strut assembly to steering knuckle lower mounting nuts and bolts may loosen, causing a rattle noise, and the nut and bolt may fall off. In the worst case, the front shock absorber and steering knuckle may separate, causing a significant loss of steering control and increasing the risk of a crash.

What will Mazda do?

Your Mazda dealer will check the tightening torque of potentially affected front suspension nuts and bolts. If the tightening torque is insufficient, the nuts and bolts will be replaced with new ones and tightened to proper torque specification, and the inspection &/or necessary repair will be completed free of cost. The inspection will take approximately one hour to complete; however if parts replacement is necessary, it may take up to three hours to complete the repair.

If necessary, Mazda will provide alternate transportation while your vehicle is at an authorized Mazda dealership for this repair.

What should you do?

We encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle inspected/repared as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you already paid for repair on front suspension or related parts?

If you have already paid for inspection, repair or replacement of the attachment nuts and bolts for the front strut assembly to steering knuckle due to conditions similar to this recall prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid *Information Change Card* (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, select option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

Mazda North American Operations