

Jaguar Land Rover North America, LLC 555 MacArthur Blvd. Mahwah, NJ 07430

IMPORTANT SAFETY RECALL

May 11, 2016

Recall J059 - AJ133 Cracked Fuel Pump Flange

Vehicle Affected: Jaguar XF

Model Year: 2010

National Highway Traffic Safety Administration Recall Number: 16V-187

Dear Jaguar Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act.* Jaguar has decided that a defect relating to motor vehicle safety exists in 2010 model year XF vehicles fitted with the 5.0L NA V8 and 5.0L SC V8 engines only.

Your vehicle is included in this Recall action.

What is the concern?

Customers have reported fuel odor or liquid fuel on the ground. On investigation, retailer technicians are finding that the fuel outlet flange mounted in the fuel tank is cracked.

Where a crack is present in the flange, customers are most likely to detect this condition when the vehicle is static from the outside of the vehicle. In extreme circumstances there could be a pool of fuel underneath the rear of the vehicle, which in the presence of an ignition source could lead to a fire.

What will Jaguar and your Jaguar Retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will replace the fuel outlet mounting flange of your vehicle with a component of revised design.

There will be no charge for this repair.

What should you do?

Contact your authorized Jaguar retailer to schedule an appointment to have Recall Action J059 completed on your vehicle

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one hour, although your retailer may need your vehicle for a longer time due to service scheduling requirements. Jaguar requests that you please supply the vehicle to your Jaguar authorized retailer with the fuel tank below quarter full.

What if I have previously paid for this concern?

If you have already paid for this concern before the date of this letter, Jaguar is offering a refund. In order to qualify for a refund, please provide your authorized Jaguar Retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Jaguar Land Rover North America LLC

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site http://www.jaguarusa.com and send an email from the 'Contact Jaguar' section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to http://www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,

Peter Pochapsky

Customer Experience Manager