



IMPORTANT SAFETY RECALL – 16V-174

This notice applies to your vehicle

April 22, 2016

'owner'
'address1'
'city', 'state' 'zip'

Dear Hi Ranger Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

Terex has become aware of cracks in the welds in the pedestal side plates on some TLM units with the 10 foot lift option built between 3/29/07 and 1/31/13. If continued to operate with these cracked welds the pedestal side plates could fail. **Failure of the pedestal side plates can result in unexpected motion of the boom or the platform falling increasing the risk of injury.**

WHAT TEREX UTILITIES WILL DO

Terex will provide reinforcement of the turret plates at no cost to the owner of affected TLM units on 10 foot lift option. The repair will take 3 hours

WHAT YOU SHOULD DO

Immediately remove the machine from service and perform a visual inspection for cracks.

1. Look around the corner welds and on the interior surface of all four pedestal side plates as shown below.
2. **If any cracks are detected do not operate the unit, take it out of service immediately.** Contact your local Terex dealer or TEREX Utilities at 1-800-982-8975 or email machine information to utilities.warranty@terex.com to arrange repair before further use.

CONTINUED USE:

Owners may continue to use the unit provided all machine users and operators are notified of these continued use requirements.

1. Perform the daily visual inspection of all four pedestal side plate welds.
2. If any cracks are detected do not operate the unit, take it out of service immediately. Contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to utilities.warranty@terex.com to arrange repair before further use.
3. Always follow all maintenance and inspection requirements as specified in the manuals.

If you have any questions you can contact your nearest dealer at this web site;
<http://www.terex.com/utilities/en/products/dealer-locator/index.htm>.

Terex South Dakota, Inc.
500 Oakwood Road
Watertown, SD 57201 USA
(605) 882-4000 • Fax (605) 882-1842

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days of scheduled appointment, we recommend you contact Terex Utilities Warranty department by calling 1-800-982-8975.

After contacting your dealer and Terex Utilities Warranty department, if you are still not able to have the safety defect remedied within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have sold or retired the unit please let us know by contacting the Terex Utilities Warranty department at 1-800-982-8975 or send the serial number and new owner contact information to utilities.warranty@terex.com

You are required to forward this bulletin to the new owner within 10 days of receipt of this letter.

If you have leased this vehicle to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Jeff Hegstrom
Product Support Manager

Our records indicate the following machines registered to you are involved in SN622.

Model	Serial Number
'model'	'Serial number'

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Safety Notice

SN622

DATE: 4/13/16

REVISED:

TO: Owners, Users, Dealers, and Installers
Models Affected: TLM with 10 ft Hydraulic Lift
SUBJECT: *TLM Lift Pedestal Reinforcement*

Issue:

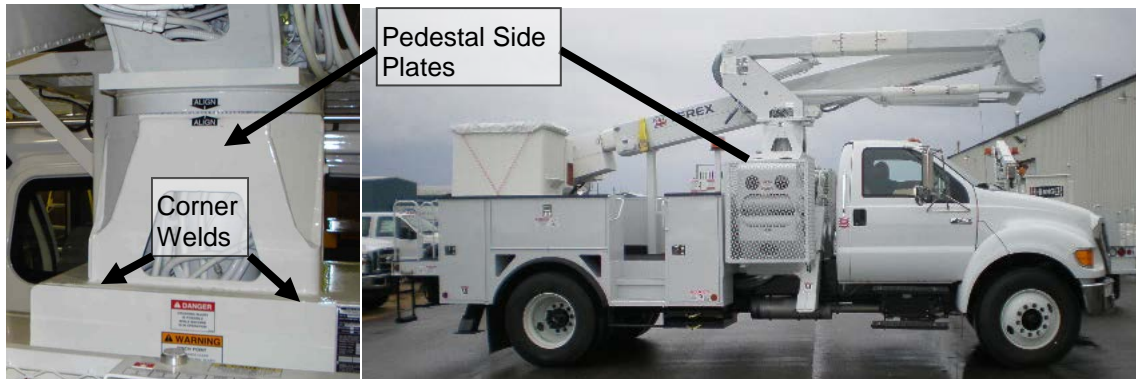
Terex has become aware of cracks in the welds in the pedestal side plates on some TLM units with the 10 foot lift option built between 3/29/07 and 1/31/13. If continued to operate with these cracked welds the pedestal side plates could fail. **Failure of the pedestal side plates can result in unexpected motion of the boom or the platform falling.**

Action:

What the Owner must do:

Immediately remove the machine from service and perform a visual inspection for cracks.

1. Look around the corner welds and on the interior surface of all four pedestal side plates as shown below.



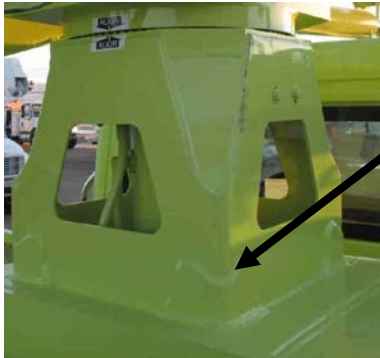
1. **If any cracks are detected do not operate the unit, take it out of service immediately.** Contact your local Terex dealer or TEREX Utilities at 1-800-982-8975 or email machine information to utilities.warranty@terex.com to arrange repair before further use.
2. If no cracks are detected follow the instructions in the Continued Use section below. As soon as possible but no later than 30 days from receipt of this bulletin contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to utilities.warranty@terex.com to schedule an appointment to have a repair made.

Continued Use:

Owners may continue to use the unit provided all machine users and operators are notified of these continued use requirements.

1. Perform the daily visual inspection of all four pedestal side plate welds.
2. If any cracks are detected do not operate the unit, take it out of service immediately. Contact your local Terex Utilities dealer, or contact the Terex Utilities Service Department at 1-800-982-8975, or email the machine information to utilities.warranty@terex.com to arrange repair before further use.
3. Always follow all maintenance and inspection requirements as specified in the manuals.

Additional Information:



If these plates are in place this recall does not apply and the unit can remain in service. Follow Frequent and Periodic inspection requirements in the manuals for continued use.

What Terex will do:

Terex will provide reinforcement of the pedestal side plates at no cost to the owner of affected TLM units with the 10 foot lift option.

Dealers and Installers: A letter is being sent to owners of affected units. If an owner contacts you about this bulletin contact TEREX Utilities, at 1-800-982-8975, for further instructions. If cracks are detected you will be sent a repair kit and completion forms to file for reimbursement. If an owner contact you and the unit does not have cracks instruct the owner they may continue to operate following the frequent and periodic inspection requirements as instructed in manuals and at the areas indicated above until reinforcement can be performed until repair can be scheduled and performed. The repair will take 3 hours to complete.

Important: Some of the involved units may be in rental fleets. You are required to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, West Building,
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236

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