



IMPORTANT SAFETY RECALL PROGRAMA DE SEGURIDAD IMPORTANTE

Mailing Address:
PO Box 685001
Franklin, TN 37068

FOLLOW-UP OWNER NOTIFICATION NOTIFICACIÓN DE SEGUIMIENTO PARA DUEÑO

NHTSA RECALL 16V-149

Dear Nissan Rogue Owner:

This second notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in Model Year 2014 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

Nissan previously sent you a letter explaining that on certain Model Year 2014 Rogue vehicles, a fuel pump issue may cause the fuel pump to stop working. If this occurs during engine start-up, the pump will not function and the engine will not start. In some instances, the fuel pump may stop functioning while the vehicle is in motion, causing the engine to stop. Even if the engine stops running, the air bag system remains fully functional and the vehicle can be brought to a controlled stop. However, if the engine stops running while driving, this may increase the risk of a crash.

What Nissan Will Do

Parts are now available to repair your vehicle. Your Nissan dealer will replace the fuel pump assembly at no cost to you. This service should take about two hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **When you bring your vehicle in for repair, please bring it in with 1/2 tank of fuel or less.** Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. **Cuando traigas tu vehículo para reparación, procura traerlo con un máximo de 1/2 tanque de gasolina.** Se requiere que traigas esta notificación el día de tu cita.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-NISSAN1 (1-800-647-7261).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

[Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.](#)