



**Hyundai Motor America**  
10550 Talbert Avenue  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Tucson Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Hyundai Tucson vehicles equipped with an accessory trailer hitch distributed by Hyundai Motor America produced beginning on May 26, 2015 through January 15, 2016. Our records indicate that your vehicle is equipped with such a trailer hitch and falls within this production date range.

## What is the problem?

- When the vehicle's engine is running and the brake lights are illuminated, if the turn signal is activated the trailer's turn signal lamp may either:
  1. Remain continuously illuminated (not flash), or
  2. Turn off.

If a vehicle equipped with the Hyundai tow package is driven with a trailer, it is possible the trailer turn signals would not comply with Federal Motor Vehicle Safety Standards.

## What will Hyundai do?

- Your Hyundai dealer will update the tow hitch harness. This procedure will be performed at no charge to you. The actual time required to perform the procedure will be approximately 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

## What should you do?

- Schedule a service appointment at your local Hyundai dealer.
- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

[www.HyundaiUSA.com/Campaign142](http://www.HyundaiUSA.com/Campaign142)

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on “Schedule Service” for your preferred dealer.
  1. Click on “Choose Individual Service and Repairs”
  2. Select the “Recommended” tab.
  3. When the campaign is displayed, click on the campaign and select “Add to Cart”
  4. Click “Next” to complete scheduling your service appointment.

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

**What if you have other questions?**

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9640. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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