



IMPORTANT SAFETY RECALL

This notice applies to your vehicle (s) with VIN **42628, 42629**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.



May 25, 2016

Subject: **NHTSA Recall Campaign 16V-144 / Van Hool P814**
Defect: Recaro ERGO-M driver seat (15E-088)
Affected units: **Van Hool buses and coaches modelyears 2011 to 2016**

Van Hool NV has decided that a defect which relates to motor vehicle safety exists in certain Van Hool buses and coaches equipped with Recaro ERGO-M driver seat. Certain "J-Brackets" in the Recaro ERGO-M seats may be missing welds. If the J-Bracket is missing welds, it may separate from the seatbelt anchorage assembly and the bus driver may not be properly restrained in the event of a crash increasing the risk of injury.

Using the attached service bulletin SB1354, check the driver's seat J-bracket welds. RECARO estimates an inspection time of five (5) minutes. If the J-bracket is missing the welds, the J-bracket will need to be replaced. RECARO will provide replacement J-brackets free of charge. Please contact RECARO direct at (248)484-3203 for replacement parts. RECARO estimate a repair time on 1.5 hours for the replacement.

Contact RECARO directly at (248)484-3203 for reimbursement when the inspection and/or repair is completed using the attached RECARO 'Inspection Form' and 'Warranty Form'.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free); 17469 West Colonial Drive, Winter Garden, FL 34787. Liability of Van Hool NV and ABC Bus Inc. and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.