



IMPORTANT SAFE

This notice applies to your vehicle, [REDACTED]

April 28, 2016

Recall J061 – Accessory Drive Belt Idler Pulley

Vehicle Affected: Jaguar XF
Model Year: 2013-2015

National Highway Traffic Safety Administration Recall Number: 16V-137

Dear Jaguar XF Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Jaguar has decided that a defect relating to motor vehicle safety exists in certain 2013-2015 model year Jaguar XF vehicles fitted with 2.0L GTDi engine.

Your vehicle is included in this Recall action.

What is the concern?

A bolt retaining an engine accessory drive belt idler pulley may fail, leading to a loss of accessory drive. As a result, the driver may experience battery charge warning lamp illumination, loss of air conditioning, and engine overheat warnings through coolant pump loss of drive. They may also notice a Malfunction Indicator Light (MIL) on the Instrument Cluster followed by a loss of steering assistance; however, vehicle steering will remain functional with increased steering effort required, increasing the risk of a crash.

What will Jaguar and your Jaguar Retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. However we currently do not have sufficient stock of the components necessary to repair your vehicle. We are currently in the process of sourcing the necessary components to complete this repair. This is scheduled to be completed by 27 June 2016.

Once these components are available, an authorized Jaguar retailer will replace the engine accessory drive belt idler pulley and bolt with components of revised design.

There will be no charge for this repair.

What should you do?

When you receive a follow up notice, please contact your authorized Jaguar retailer to schedule an appointment to have Recall Action 'J061' completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

What if I have previously paid for this concern?

If you have already paid for this concern before the date of this letter, Jaguar is offering a refund. In order to qualify for a refund, please provide your authorized Jaguar Retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Jaguar Land Rover North America.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN days

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Jaguar' section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,

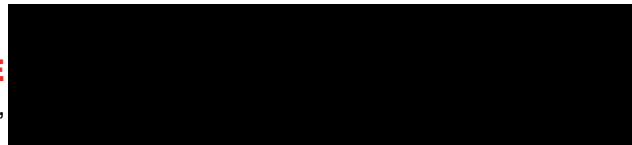


Peter Pochapsky
Customer Experience Manager



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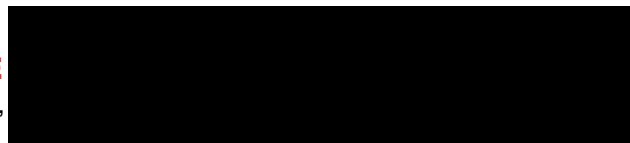


Peter Pochapsky
Customer Experience Manager



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