



SPECIALTY VEHICLES

1541 Reynolds Rd. Charlotte, MI 48813 | P: 517.543.6400
SPARTANCHASSIS.COM

March 25, 2016

IMPORTANT SAFETY RECALL – 16V-134

This notice applies to the vehicle identification number below.

4VZJP2A92GC080773

Bobby's Truck and Bus Repair
2485 W State St
Fremont OH 43420

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. has decided that a defect which relates to motor vehicle safety exists in certain SB model incomplete school bus chassis built between March 19, 2015 and November 9, 2015.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

A clip component on the park brake cable may fail causing a failure of the parking brake system. A failure of the parking brake system may result in a sudden rollaway of the vehicle. This could increase the risk of a crash. This could occur without warning.

Corrective Action:

A new clip will be supplied at no charge. However, until the new clip is installed wheels on the vehicle should be chocked.

Labor Time:

Installation of the new clip may take up to .5 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan Motors USA, Inc. at 1.800.543.4334 to locate a qualified service center near you. Steps will be taken to ensure the inspection is performed at the nearest service center.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1.800.543.4334.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1.800.543.4334. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Motors USA, Inc.